

eCare Plan Technology Partners: Functionality Survey Results

Publish date: 9/3/2020

COMPANY	DOES YOUR SYSTEM ALLOW USERS TO DOCUMENT:									DO YOU CURRENTLY HAVE:				DO YOU OFFER OR PROVIDE:							DO YOU PROVIDE SUPPORT:		
	Vital Signs <i>(e.g., blood pressure)</i>	Labs <i>(e.g., hemoglobin A1c)</i>	Medical Conditions <i>(e.g. diabetes)</i>	Assessments <i>(e.g. PHQ-9)</i>	Immunization Administration	Problem Observations Related to SDOH <i>(e.g. difficulty obtaining food)</i>	Payer Code Associated with Specific CPESN Payer Program <i>(e.g. DUKE)</i>	Patient-specific Beneficiary or Subscriber ID Number	Care Coordination Notes	Monthly Cost?	Integrations with Other Vendors? If so, please list.	Partnerships with Other Vendors to Provide Pharmacist Care Plan Functionality to Your User Base?	Time Commitment for Onboarding Process	Direct Messaging or Other Methods to Directly Communicate with EHRs or HIEs?	If Yes, Which?	Print Views of Care Plan Documents for Pharmacists or Patients?	Scheduling or Tasking Features that Help Pharmacies Track and Monitor the Need for Patient Follow Up?	Dashboard Views to Assist with Tracking Patient Encounters?	Medical Side Billing Capabilities?	Training Resources to Support Users?	Personnel	Email	Phone
AssureCare	Yes	-	-	-	-	-	-	Yes	Yes	Did not answer	We ingest data from the client which will be used in Care Planning.	-	-	Yes	One HIE vendor in Florida.	Yes	Yes	Yes	Yes	Yes	Joshua Shreve	jshreve@assurecare.com	(855) 995-3364
AZOVA Health	Yes	Yes	Yes	-	Yes	-	-	Yes	Yes	\$1.00	-	Yes	25 minutes, self-guided	-	N/A	Yes	Yes	Yes	Yes	Sydney Furniss	support@azovahealth.com	(844) 692-9682	
BestRx	Yes	Yes	Yes	-	-	-	-	Yes	Yes	Did not answer	DrFirst Datarythm	-	-	-	N/A	Yes	Yes	Yes	-	Yes	Amani Memon	clinical@bestrx.com	(630) 893-9210
Datascan	Yes	-	Yes	-	Yes	-	Yes, users do this with free text in the payer section	-	-	Did not answer	Did not answer	-	Generally it takes several weeks/months for data migration to be completed and tested by client.	-	N/A	-	-	-	-	Yes	-	dcssupport@datascanpharmacy.com	(631) 698-6285
Docsink	Yes	Yes	Yes	Yes	Yes	Yes	Yes, users do this with a drop down or limited list in the payer section	-	Yes	\$150.00	Any Smart on FHIR systems Allscripts, Athena, eCW, Cerner	-	Implementation, training, and support can be completed within 10-14 days of contract signing	Yes	-	Yes	Yes	Yes	Yes	Linda Powell, Director of Client Services (we also offer online live chat support at docsink.com)	support@docsink.com	(888) 577-7409	
DocStation	Yes	Yes	Yes	-	Yes	Yes	-	Yes	Yes	\$0.00	PioneerRx, Amplicare, National Immunization Gateway	-	Getting oriented to DocStation is about 20 minutes or less. The data migration processes may take up to 24 hours.	Yes	National Immunization Gateway	Yes	Yes	Yes	Yes	Aubree Dorr	support@docstation.com	(952) 237-3625	
FDS, Inc.	Yes	Yes	Yes	Yes	Yes	Yes	Yes, users do this with a drop down or limited list in the payer section	Yes	Yes	Did not answer	*	Yes	Typically 1-2 weeks to set up a data feed from their PMS to FDS.	Yes	-	Yes	Yes	Yes	Yes	FDS eCare Team	ecare@fdsrx.com	(877) 244-2305	
HabitNu	Yes	Yes	Yes	Yes	Yes	Yes	Yes, users do this with a drop down or limited list in the payer section	Yes	Yes	\$195.00	Epic, Cerner and Athena	-	-	Yes	Epic	Yes	Yes	Yes	Yes	Vernon J Mathias	vernon@habitNu.com	(847) 602-0222	
Liberty Software	Yes	Yes	Yes	-	Yes	Yes	-	-	Yes	\$0.00	-	-	-	-	N/A	-	Yes	Yes	Yes	-	support@libertysoftware.com	(800) 480-9603	
Micro Merchant Systems	Yes	Yes	-	-	Yes	Yes	Yes, users do this with a drop down or limited list in the payer section	Unsure	Yes	\$0.00	-	-	-	Yes	Healthix Greenway EHR Cerner EHR CPS EHR	Yes	Yes	-	Yes	-	support@micromerchantsystems.com	(516) 408-3999	
OmniSYS	Yes	Yes	Yes	Yes	Yes	Yes	-	Yes	Yes	\$99.00	All major PMS', including TDS, McKesson, PioneerRx, Liberty, etc	Yes	One hour training occurs within 7 days of contract signing. PMS integration occurs within 72 hours of training (usually beforehand).	Yes	-	Yes	Yes	Yes	Yes	Dan Lawson	dan_lawson@omnisys.com	(706) 210-9087	
PioneerRx	Yes	Yes	Yes	Yes	Yes	Yes	Yes, users do this with free text in the payer section	Yes	Yes	\$0.00	PrescribeWellness, OmniSYS (Strand), and DocStation	Yes	Current users often are able to independently document care plans the same day they choose PioneerRx as their care plan system.	-	N/A	Yes	Yes	Yes	Yes	-	support@pioneerRx.com	(800) 850-5111	
Prescribe Wellness	Yes	Yes	Yes	-	Yes	Yes	Yes, users do this with free text in the payer section	-	Yes	\$149.00	Yes, multitude of pharmacy management systems	Yes	We support a max of timeline of 30 days which is dependent on data integration.	-	N/A	Yes	Yes	-	-	Yes	Client Solution Dept	Solutions@prescribewellness.com	(800) 960-8147
QS/1	Yes	Yes	-	-	Yes	-	-	Yes	Yes	\$0.00	OmniSYS	Yes	-	-	N/A	Yes	Yes	-	Yes	Zach Princell, PharmD	zach.princell@redsailtechnologies.com	(800) 845-7558	
Transaction Data Systems (Computer-Rx and Rx30)	Yes	-	Yes	-	-	-	Yes, users do this with free text in the payer section	Yes	Yes	\$0.00	Rx30 and WinRx PMS provide the date to our Clinical 360 platform which houses the data.	Yes	-	-	N/A	Yes	Yes	Yes	-	Yes	-	support@tdsclinical.com	(800) 289-7930

*We currently receive data feeds from the following PMS vendors: QS/1, ComputerRx, Rx30, CarePoint, SRS, BestRx, Cerner, PioneerRx, Key Centrix, Micro Merchant Systems, Liberty, DBS, PDX (in testing), SpeedScript (via PDN), VIP (via PDN), Cost Effective (via PDN), McKesson (Enterprise and Pharmserv), FSI, LPS - Alpha, LPS - OpusRx, LPS - InteRx, LPS - Visual, and LPS - Rx-1/Synercom

Disclaimers:

1. This data was collected from eCare plan vendors via an electronic survey conducted in August 2020 and is based on vendor self-report, without additional validation by CPESN USA.
2. Prices listed may represent incremental costs to existing users or costs to new users. Contact technology partner for clarification about pricing.